

Gamification Done Right



Gamification allows brands to differentiate, create great experiences and retain customers better, for longer.

Ziqni's gamification tools and features make the process of creating, integrating and managing engaging content and promotional experiences easy to achieve.

Works with online casino and sportsbook operators, game studios and content aggregators and platform providers.

Our gamification toolbox











Scoring Strategies

Ranks, Levels

Badges & Trophies

Group or Individual

Unlocks











Notifications

Leaderboards

Avatars, Profiles

Visualized Dashboards

Loyalty



Unrivalled tournament options

Quickly setup engaging leaderboards to create exciting and rewarding experiences instantly for customers

Create unique scoring mechanisms based on transaction and rich in-game data using Ziqni's multiple scoring strategies

Apply win-multipliers, boosters and custom point rules with potentially thousands of combinations possible to differentiate promotional activity

Offer tournaments to your whole network or to specific partners/ groups





Highly customizable missions

Create 'one-off' Achievements or dynamic Missions that can be active promotions with specific partners or as part of a network promotion or new game release

Customize achievements and missions using Ziqni's rule engine using any customer or product data

Promote content using Achievements and Missions to cross-sell different games, target specific pre-match and/or live betting markets and cross-sell between sportsbook and casino

Easily offer customized experiences for your customers as one- time promotions, daily, weekly or ongoing missions or as part of a leveling or tier loyalty system





Promotion ideas you can get started with...



Multi-product and Cross provider Tournaments

- Use one or all games together in multi-product tournaments
- Use inclusion or exclusion criteria to target different customer segments
- Cross sell tournaments between casino and sport.
- Example earn 100 extra points for every bet placed on football.



Limitless scoring strategies and Custom points options

- Use multiple scoring strategies;
 Cumulative, Highest Only, Sum over Count, Points Target
- Custom points offer a wide variety of scoring options
- All measurable actions can be used to earn points
- Example Every £1 Bet = 2 Points
 - Every £5 Won = 20 Points
 - Every win multiplier greater than 100 = 1000 Points



- Promote new game releases using achievements and missions
- Example- Play 50 Spins on Game 1 and Place 50 spins on Game 2 = trigger reward
- Increase length of time users engage with your games by creating multi-step missions Example- Collect symbols in Game 1 to progress to next level, then varying the progression criteria



Even more ideas...



Sports Tournaments

- Players score points in the tournament through their winning selections from singles or multiple bets.
- Players can earn points even if their overall multiple loses by measuring the outcomes of the individual bets and use these to count towards their tournament point score
- Example- Leverage the "sum of count" scoring strategy to only count your first 20 winning selections



Cross Sell Tournaments and Achievements

- Create a tournament where all sports bets count as extra points
 Example Get 100 points for each sports bet
- Create a a mission using multiple achievements
 - Place 1 bet on football at odds greater than 2.0
 - Additionally add a cross sell option. Example- 10 spins in the casino



Achievements over time

- Run an Achievement called the Bravest Warrior where the goal is to get 3 long shots in one day and reward player with a badge and prize
- Setup multiple achievements that are always available that will trigger when a player get a big win, very big win or huge win for example 10x win-multiplier, 100x, 500x, 1000x or more, then set a second phase of getting a certain amount of times.



Results our partners have achieved



Casino and game partners have reported gamified promotions increased turnover from between 40% up to 200% or more



Sports partners have reported high opt-in rates and significant bet increases with strong results in live betting markets







Game rounds during gamified promotions increased consistently 2x to 3x



Full control of the end user experience to customize the user design in any way



Ability to create scoring mechanics to suite operator requests without changing other activity



Ability to use in-game data to create new promotion types and mix and match games together



Time to execute promotions reduced to 1 hour even in unplanned scenarios



New content adoption on average saw a 75% increase for new provider adoption



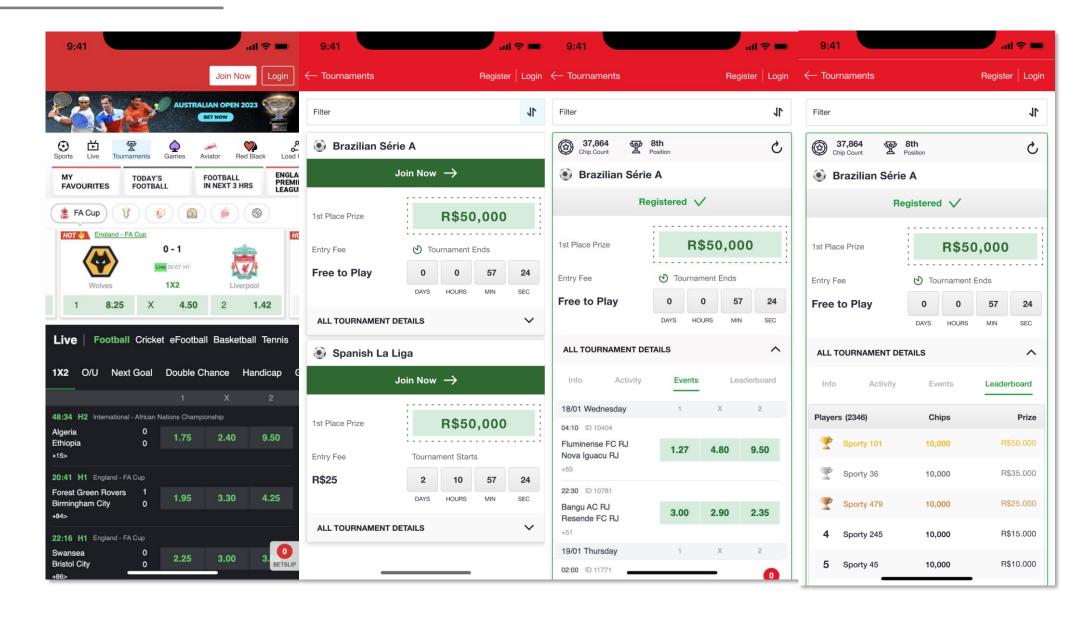
New player retention rates from Month 1 to Month 2 improved by 7%



Turnover and active users were 60% higher on average for headline missions

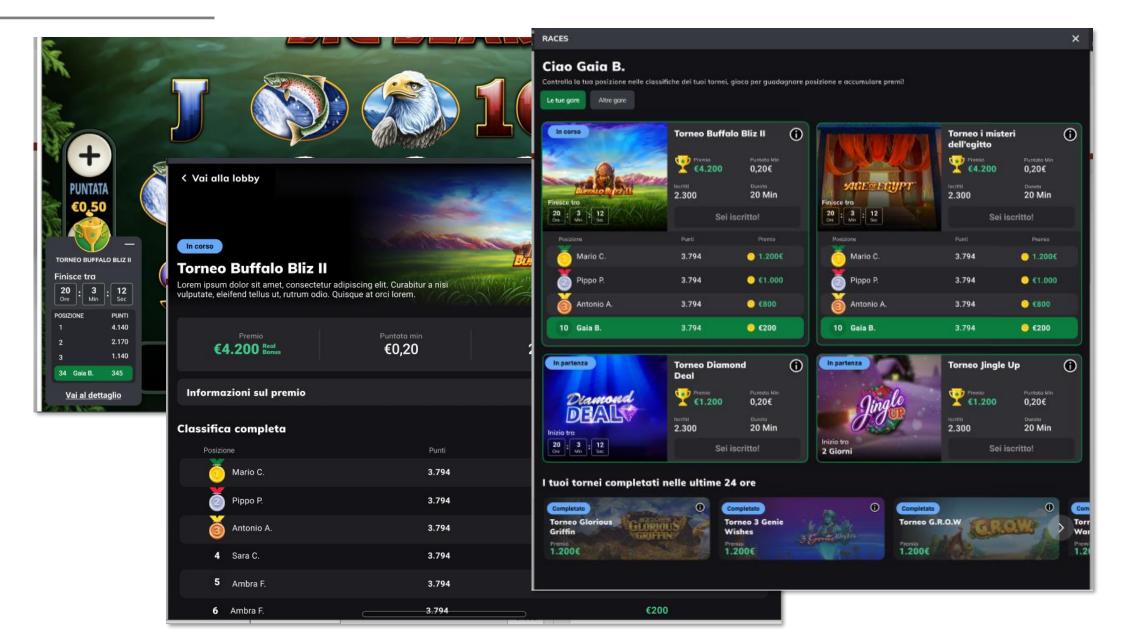
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Sports Experience Example



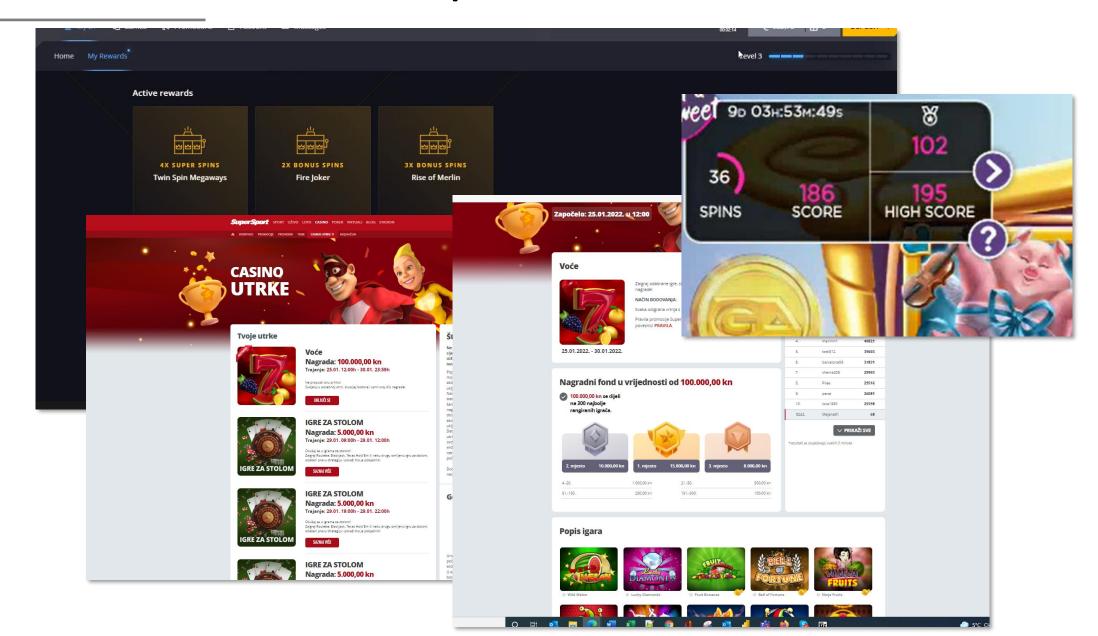


Casino Overlay Examples





Additional Game and Casino Experiences



Trusted by leading API first companies























"...up to 500% increase in customer engagement up to 200% uplift in revenue"

"Immediate impact on customer retention rates, engagement and new content adoption"

"...which has been powering our gamification solution allowing to deliver an innovative experience to our partners"

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How to get started

- Identify what data can be sent
- Use our SDK's or publish the data to a Broker (RabbitMQ, Kafka, SQS)
 - If you don't have a broker, one can be provided
- Integrate with your promotional tools to receive updates
- Add our gamification widget to your site or create your own player experience
- You're ready to go!









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